

Danny Heading came to us in August 2014 via a LinkedIn introduction - he was in a group with a web designer we work with who knew we were having wi-fi problems, and thank goodness he did.

We had been experiencing serious problems for three years or more – ever since moving into our current premises – and had been continuously searching for a way to ensure a reliable wi-fi service. We had re-configured existing and bought new hardware, re-positioned things, changed specifications – you name it – and frankly we had given up hope.

When Danny came along, however, it was like suddenly meeting the fire brigade when you're trapped in a burning building - at last, everything was going to be alright!

From first introduction, it was only a couple of days before he was able to come in and, over the next few weeks, with a smile on his face and using no tech-speak that would have baffled us, not only did he fix the main cause of all our problems, but then improved the new "fixed" service.

We went from interruptions and frustrations on a daily basis, to a powerful, fast, secure, reliable wi-fi that everyone could confidently log on to and use as necessary.

It is not too big a statement to say that Danny Heading *transformed* our office and our working lives.

The only downside? We don't get to see him now.

Our experience fills me with the absolute confidence to recommend him unreservedly. Whether you are experiencing difficulties and need to improve your existing system or you are looking to install a new system from scratch, he is the man to call.



Jacqueline Wearn  
Executive Centre Manager

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